eConsult

**Primary eHub
Core Hours**

GP Practice (in hours)

Assign eConsult to the the Practice Smart Inbox for Practice Admin to review

Can admin process without clinical input?

— No → Practice clinician process

Suitable for remote closure?

— Yes → SMS Message / Email

Prescription issue

Telephone/ Video Consultation

— No → F2F Consultation

→ eConsult Complete

Yes → Practice admin process

eHub (in hours)

eConsult Submitted

eHub administrator review

Suitable for eHub?

No →

Practice clinician process

Suitable for remote closure?

— Yes → SMS Message / Email

Prescription issue

Telephone/ Video Consultation

→ eConsult Complete

No → F2F Consultation